

NATURAL STONE COUNTERTOPS-

The following is meant to provide you with an understanding of the specifics of your stone order and installation project. We will need your acknowledgement on this information.

- 1. Granite, Marble Limestone, Travertine and Soapstone are products of nature and therefore are subject to variations in color markings and texture.
- 2. Natural stones are porous by nature. We use a penetrating sealer on our applicable products. However, some chemicals can break down the sealer. All spills should be wiped up in a timely manner. (See stone care instructions)
- 3. Fissures, pitting, veining, etc., are natural occurrences in natural stone products. These variations are what make each piece of stone unique and should be expected.
- 4. Some varieties of granite have prominent veining or movement. We try to have the veining go in the same direction, however, due to the slab size and material constraints this may not always be possible. Unless otherwise noted, decisions regarding material layout are left up to Granite Supplier/Fabricator.
- 5. Seams are necessary due to the size of the slab and the kitchen layout. It is up to the discretion of Granite Supplier/Fabricator to determine the placement of seams. Seams may be seen and felt.

QUARTZ COUNTERTOPS-

1. Quartz countertops – though typically consistent in colors and patterns - can technically vary in patterns and shades.

CERAMIC AND PORCELAIN TILE-

We need your acknowledgement of the following information regarding ceramic and porcelain tile products prior to installation.

- 1. Ceramic tile and porcelain tile are natural products; therefore, shade variation is inherent. Similarly, there is also a chance for subtly inconsistent edges.
- 2. Wall and floor tile of the same model and color name may be slightly different in shade, as they are natural, fired products and are meant to coordinate and complement.
- 3. Cracking of grout joints is common and considered routine owner maintenance. We recommend sealing the grout to repel moisture and prolong the grout.

HARDWOOD FLOORING-

We need your acknowledgement of the following information regarding squeaks and use damage of hardwood flooring.

- 1. Tuskes Homes and their subcontractors do not warranty hardwood flooring for squeaking. Generally, floor squeaks are not defects and will appear and disappear over time with changes in weather and other phenomena. Additionally, floors are not warranted for damage caused by neglect or the incidents of use after your final walk-thru prior to settlement.
- 2. Scratches, indentations, or other surface damage are caused by a number of circumstances: pet nails, high heeled shoes, furniture movement, tracked-in soil. They can all contribute to damage on the finish surface. Wood floors should never be wet-mopped, steamed, or be subjected to wet conditions. Exposure to these conditions will result in cupping. Extremely dry or humid conditions will result in surface cracks and boards splitting.
- 3. Solid and engineered hardwood are made of natural materials and each wood species has its own trademark grain patterns.
- 4. Trees naturally create knots and varying grain patterns or color depth variations in the grain, which can translate into hardwood flooring appearances as well.

CARPET FLOORING-

We need your acknowledgement of the following information regarding installation of carpet flooring.

1. Carpet seams are located at the flooring company's discretion

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Please sign below, acknowledging the above-mentioned information.	
Buyer:	Date:
Buyer:	Date: